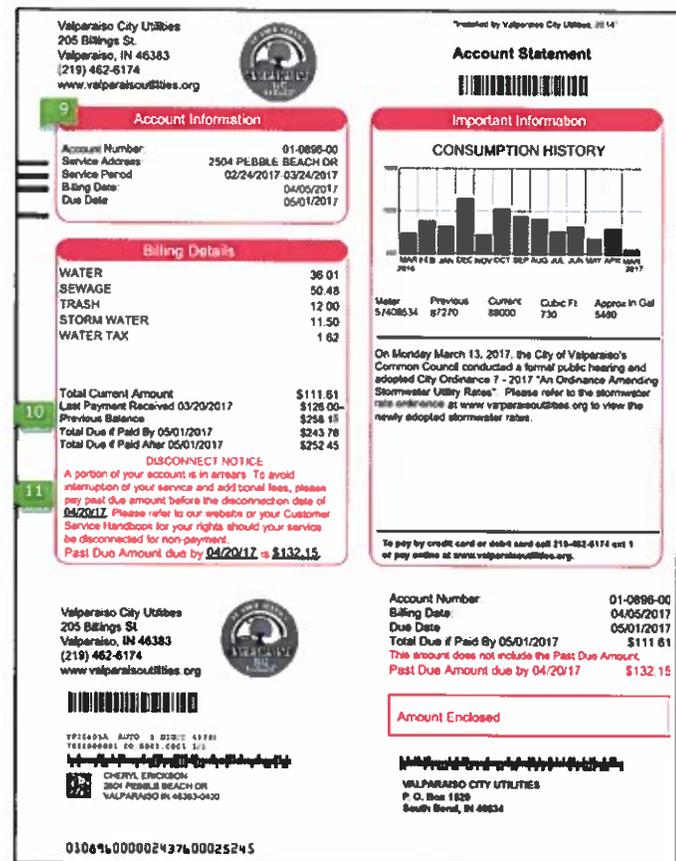


How to Read Your Utility Bill

- 1 Our Blue bill represents an account with a current balance and no past due balance
- 2 Your account number is listed at the top left side of your bill. The first 6 digits are unique to the address and the last 2 digits are unique per occupant/owner.
- 3 The service period listed are the dates in which you used the water calculated on this bill.
- 4 These are the breakdown of services you are billed for.
- 5 The bottom portion of the bill is your remittance slip. This should be sent in with your payment if possible.
- 6 This graph shows you your consumption history over the last 12 months. The consumption on the left side is in cubic feet and will adjust according to your highest bill.
- 7 Important updates or changes that may affect you will be found here.
- 8 Here you will find your Due Date, your balance if you pay before your due date, and your balance if paid after the due date.



- 9 Our Red bill indicates a missed or late payment.
- 10 Here you will find the details of your current amount, last payment made to your account, and your total account balance.
- 11 The Disconnect Notice will let you know what your past due balance is and when it needs to be paid to avoid service interruption.
- 12 The remittance slip will break down your current balance with its due date vs your past due balance and its due date

These added together are your account's total balance